

	Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Qtr1	Predicted Full Year Result	Data Quality
1	Leeds Strategic Plan - Government Agreed	NI 130	Social Care clients receiving self directed support per 100,000 population aged 18+	Access & Inclusion	Quarterly %	Rise	97.7 per 100,000	163 per 100,000	15.0%	4.7%	15.0%	No Concerns with data
		As at the end of June 894 people had received direct payments during the year. It is anticipated that the target will be met by the year end with a greater number of people in receipt of self directed support. Benchmarking data shows that authorities who are achieving excellence in this area have around 30% of people in receipt of self directed support which in Leeds would equate to approximately 5000 people.										
2	Leeds Strategic Plan - Government Agreed	NI 132	Timeliness of social care assessments (all adults)	Access & Inclusion	Quarterly %	Rise	80.9%	84.0%	88.0%	86.0%	86.0%	No Concerns with data
		Quarter 1 figures for this indicator show that of 1,411 assessments, 1,214 were completed within 28 days of referral. Performance is improved on the 2008/09 position and the authority is making good progress towards achieving it's target of 88% for 2009/10. Available benchmarking data suggests that the best performing authorities are achieving results over 95% against this indicator. Improvements are anticipated in this area as more resources have recently been deployed in social work to focus upon safeguarding work thus allowing social work teams to provide a more responsive service.										
3	Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	59.77%	76.39%	71.00%	83.77%	71.00%	Some Concerns with data
		Quarter 1 performance is significantly above target (71%) and can be attributed to the more intensive approach to contract management that has been adopted by the Supporting People service since the beginning of 2008/09. The IT systems used to report performance are well established and have been subject to external audit. In line with external audit guidance, the performance submissions of 25% of service providers are quality assured on a quarterly basis. Any issues of concern with data quality are addressed with the service provider. Predicted year end performance is a cautious estimate of performance in the remaining three quarters of the year.										
4	Leeds Strategic Plan - Partnership Agreed	NI 123A	16+ current smoking rate prevalence (City Wide)	PCT	Quarterly %	fall	N.A.	23.04%	23.30%	N.A.	N.A.	Checklist completed, no concerns highlighted, but additional supporting comments required.
		NI 123B	16+ current smoking rate prevalence (10% SOA )	PCT	Quarterly %	fall	N.A.	29.63%	30.20%	N.A.	N.A.	Checklist completed, no concerns highlighted, but additional supporting comments required.
		Quarter 1 results will be available in August 2009 from NHS Leeds. The data checklists have been requested from NHS Leeds who collect the data.										

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5	Leeds Strategic Plan - Partnership Agreed	NI 133	Acceptable (DH) waiting times for care packages	Social Services for Older People	Quarterly %	Rise	85.0%	85.3%	92.0%	87.8%	90.0%	No Concerns with data
<p>As of 2009/10 the definition for this indicator has been slightly amended to include anyone aged 18 or over (formerly it just measured those aged 65+). First quarter performance shows an improvement on 2008/09, with services being provided within the target 28 days following assessment completion on 756 out of 861 occasions, and the authority is making good progress towards achieving it's target of 92% on this indicator. Available benchmarking data suggests that the best performing authorities are achieving results over 95% against this indicator. Interim measures are in place to identify where there are issues relating to the availability of services and to address these, whilst a broader review of issues relating to service accessibility and availability is being undertaken.</p>												
6	National Indicator	NI 125	Achieving independence for older people through rehabilitation/intermediate care	Access & Inclusion	Quarterly %	Rise	91.9%	91.9%	90.0%	89.0%	90.0%	No Concerns with data
<p>This is based on data for April-June 2009. Of 73 discharges recorded during this time 65 were still living at home or in an associated placement setting 3 months later. The figures show Leeds to be amongst the top performing councils for this measure based upon available benchmarking data.</p>												
7	National Indicator	NI 135	Carers receiving needs assessment or review and a specific carers service	Access & Inclusion	Quarterly %	Rise	13.9%	22.3%	25.8%	21.0%	22.5%	No Concerns with data
<p>The data shows an anticipated 3,308 carers will be supported by the end of the year. Available benchmarking data suggests we are mid-ranking among those authorities whose data is available.</p>												
8	National Indicator	NI 145	Adults with learning disabilities in settled accommodation	Learning & Disabilities	Annually %	Rise	18.2%	17.9%	65.0%	6.0%	50.0%	Some Concerns with data
<p>The first quarter information is based on 96 users who were shown as being in stable accommodation. There are data quality issues which need to be addressed to ensure that this information regarding tenure is collected during reviews. It is anticipated that the figure will increase significantly throughout the year as records for which accommodation data is more consistently recorded. This is a new indicator introduced Sept 2008. Available benchmarking information show a very wide of scores which indicates that other councils are experiencing similiar issues in embedding collection of this data.</p>												
9	National Indicator	NI 146	Adults with learning disabilities in employment	Learning & Disabilities	Annually %	Rise	2.4%	2.4%	N.A.	0.7%	5.0%	Some Concerns with data
<p>During the first 3 months of 2009/10 there were 11 people identified as being in employment at the time of their assessment or review. Procedures are being put in place to make the recording of this information more systematic and it is therefore anticipated that the figure for this indicator will rise throughout the year. This is a new indicator introduced Sept 2008. Available benchmarking information show a very wide of scores which indicates that other councils are experiencing similiar issues in embedding collection of this data. A plan is being developed with includes a range of actions to improve access to employment for people with learning disabilities as an integral part of the transformation of services.</p>												

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10	National Indicator	NI 131	Delayed transfers of care	Leeds PCT	Quarterly Number	Fall	5.24	4.48	3.68	3.84	3.84	No Checklist Received
<p>The figures represent an average of 23.3 delayed discharges per week. Performance is significantly improved on 2008/09 levels, when the annual average number of weekly delayed discharges was 27.2. Available benchmarking data suggests we are amongst the best performing councils with regard to this indicator. The data checklist has been requested from health partners who collect the data.</p>												
11	National Indicator	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Strategic Housing and Commissioning	Quarterly %	Rise	99.00%	98.78%	99.00%	97.70%	99.00%	No Concerns with data
<p>Contracts Officers continue to work with services to ensure good performance and positive outcomes for service users. Performance data is used to identify poorly performing services and robust work is then carried out through the contract management process.</p>												
12	Local Indicator	BV-56	Percentage of items of equipment delivered within 7 working days.	Access & Inclusion	Quarterly %	Rise	90.00%	95.20%	94.00%	94.60%	95.00%	No Concerns with data
<p>For the period April-June 2009 there had been 7,447 items of equipment and adaptations issued, of which 7,044 were provided within 7 days of the decision to supply them being made.</p>												
13	Local Indicator	LKI-SS23	Percentage of people receiving a statement of their needs and how they will be met	Access & Inclusion	Quarterly %	Rise	93.0%	99.3%	99.0%	99.2%	99.2%	No Concerns with data
<p>The figures indicate an ongoing high level of performance against this measure which shows that good practice has been firmly embedded in frontline practice.</p>												
14	Local Indicator	LKI-SS35	Adult and older clients receiving a review as a percentage of those receiving a service.	Access & Inclusion	Quarterly %	Rise	62.8%	69.6%	80.0%	65.1%	75.0%	No Concerns with data
<p>This figure shows that 2,966 people had been reviewed. Performance shows an improvement on last year however further work is required. A plan is in the process of being implemented to extend the proportion of reviews undertaken. Specific areas in which improvement is required have been identified and a range of more flexible approaches which meet the needs of a range of groups and circumstances are being put in place.</p>												